

Racquet Club of Ann Arbor

Expectations of Our Youth Members

In an effort to foster a safe and welcoming environment at the Racquet Club, the Board of Directors and Club Management expect that children ages 16 and under (“Youth Members”) and their guests will treat fellow members, guests, staff, and club property with respect.

We expect that Youth Members will conduct themselves appropriately at all times while on campus. This is particularly important when Youth Members are on campus without parental supervision. The privilege of unsupervised access to the Club comes with the individual responsibility of knowing and following club rules and policies, and failure to adhere to these rules and policies will result in a series of consequences which escalate towards the outright loss of Club privileges.

The following is a general list of rules and expectations. This list is not meant to be comprehensive, but is instead intended as a general guideline of responsible behavior. Together with their families, Youth Members must review and agree to follow these and other Club rules and policies as stated in our Bylaws, posted on campus, or as expressed by Club Management and employees working under their direction.

All families with Youth Members must review the following guidelines with their children prior to the start of our season. All families with Youth Members must then confirm their knowledge of and compliance with these guidelines by completing the Racquet Club Youth Member Agreement.

Youth Members will be denied unsupervised access to the Club until their families have completed this Agreement, which will be kept on file at the Club.

Parents – please review and discuss the following topics with your Youth Members:

General Etiquette

- Bullying, intimidation, and harassment of any form (*e.g.*, verbal, physical, emotional, or cyber) will not be tolerated
- No profanity
- No excessive screaming or rough play
- All members are responsible for their guests
- All members are responsible for their own clean-up
- Please show respect and kindness to all staff, members, & guests
- If you see litter on campus, please help to keep our campus beautiful and clean by picking it up
- Please note that security cameras are active at all times on our campus
- If you see something that feels wrong, please speak to RC staff

Parking Lot Area

- The parking lot is not a playground
- No sports, running, skateboarding, or playing in parking lot
- Bikes must be parked in the designated bike storage area
- Please abide by stop signs and other traffic rules when entering and exiting campus by foot, bike, or car

Member Services & Check-in

- Please provide first and last names to Member Services when entering the Club
- Please register all guests and abide by Club limits on repeated guest visits
- Providing false guest information to Member Services will result in loss of guest privileges
- Check out and return all Club-owned tennis equipment
- All court time must be reserved at Member Services prior to play
- Small/valuable Lost & Found items such as jewelry, phones, sunglasses, can be turned into and retrieved from Member Services staff. * See Pool for bulk lost and found. Racquet Club is not responsible for lost or stolen items

- Speak to a Member Services staff to contact parent or guardian in case of emergency
- General questions about the club rules and policies can be answered by Member Services staff.

Pool

- Minor medical injuries such as cuts, abrasions should be addressed by a lifeguard. Racquet Club staff is not authorized to distribute medication.
- Please show respect to our lifeguards by following their rules, requests, and directions
- The baby pool is for members aged eight and under and their parents or guardians
- Please inform lifeguards if you see dangerous, dirty, or unsanitary conditions
- Exit the pool immediately when directed by lifeguards (either verbally or with long whistle blows)
- No eating or drinking on the pool deck or in the pool
- No running or use of swim fins on the swim deck
- No swimming under lap lanes
- No rough play
- No double bouncing on diving boards
- Kickboards and swim fins must be returned to their proper locations
- White RC towels are for members 18 and older
- Please mind and remember your belongings. Bulk Lost & Found items such as clothing, shoes, towels, water bottles, are located in the pool office. Items are bagged weekly and located in the laundry room at Member Services. Please ask a member service staff if you are missing an item. Racquet Club is not responsible for lost or stolen items

Food and Beverage

- Please speak respectfully to food service staff
- When ordering, please provide food service staff with your first and last name

- Providing false information for billing will result in the loss of food service privileges
- Please form and respect a single file line
- Please show respect and courtesy to other members in the dining area by keeping noise to an appropriate volume and being mindful of table space
- Please clean up after yourself, and notify Member Services if a spill requires additional clean-up
- Please do not leave personal items (*e.g.*, towels, shoes, food, etc.) in the dining area
- Trash is never permitted in fire pit

Tennis

- The tennis building lobby, locker rooms, and coffee/tea service are for members 18 and older
- Youth Members who need to access the tennis building (*e.g.*, to access a rented locker) must obtain an entry pass from Member Services or be accompanied by a parent or guardian
- Tennis courts must be reserved through Member Services prior to use
- Proper attire (*e.g.*, shirts and closed toe athletic shoes) is required on the tennis courts
- Please return stray balls to Member Services
- Abuse or destruction of the tennis building, tennis courts, or any related equipment will result in the loss of tennis court privileges

Locker Rooms

- The use of cell phones is strictly prohibited in all locker rooms
- Please notify Member Services (not lifeguards) when locker rooms need cleaning or other attention
- Showers are limited to 10 minutes
- Shower and sink water must be turned off after use
- Congregating or playing in locker rooms and shower stalls is strictly prohibited

Sandbox/Playground/Basketball Court

- No profanity

- No music or other media streamed from phones or devices, no exceptions
- Please play in a manner that is kind, fair, inclusive, and safe
- Tackle sports are prohibited
- No climbing on the basketball posts
- Please confine organized sports to the space by the basketball courts or the area north of the Manager's residence
- No organized sports in the grassy area between food service and the barn
- Please remove all trash and personal items when leaving the area